

Voiceover: Good morning Lincoln! This public service message is brought to you by the Lincoln custodial staff who wants to remind you to be neat and tidy at school today and everyday!

(Max is seated at Don's desk looking at some papers. Telephone rings.)

Hello? No, ma'am, Don isn't here right now. (Pause as if listening.)

This is second assistant custodian in training, Wirz ma'am. (Pause)

You've discovered a problem?! Here at Lincoln?! (Pause)

OK, OK, slow down. You saw a student going to the restroom (nodding), yes, yes. She touched all the art work in the hall and was calling down the hallway to her friends to wait? (Pause)

No, ma'am. That is not how we do things here at Lincoln. Students who are going to the restroom are expected to use Line Basics all the way there and back. That means they keep their hand to their sides, they look where they are going, they don't talk, but they do walk. (Pause)

So, that wasn't the end of the problem? (Shaking head) She was singing in the restroom? She never flushed!?! (Pause)

No, ma'am. That is not how we do things here at Lincoln. Students need to do their business quickly and quietly. They need to flush every time. (Pause)

I can't believe it! There's more?! Well, washing of the hands is expected, ma'am. (Pause)

Oh. Playing in the water. Water all over the sink, walls and floor. (Pause)

No, ma'am. That is not how we do things here at Lincoln. Students need to wash and dry their hands quickly and quietly. Playing in the water is not allowed. (Pause)

Right, push the button on the hand dryer gently once. (Nodding) At least she got that part right. (Pause)

Yes, you're right, it sounds like I have some serious clean up to do in that restroom. I'll get right on that, ma'am. You can count on me. Thank you for calling!

(Hang up the phone. Pick up a towel and walk toward the intermediate wing restrooms.)